



● A flexible end-to-end **communications solution** to suit your **changing requirements** ●

Many organisations are moving to cloud-based solutions for fixed and mobile telephony in order to remain flexible and adapt with rapidly changing requirements. Whilst ensuring employees and contact centre staff can work flexibly from any location, the cost and productivity benefits along with the simplified deployment and management of these solutions easing the burden on IT teams, make this now necessary move to cloud-based telephony more palatable and more easily justifiable. This is especially beneficial for organisations that have multiple sites to manage or those with flexible or home-working strategies where access to dedicated IT management resources is not guaranteed.

Overview

Daisy's OnlineUC Gamma solution delivers a commercially attractive unified communications, contact centre and analytics package in the cloud – a simple deployment allowing single and multisite organisations to communicate cost-effectively with a fully bundled offering. An online portal makes it easy to manage and configure the system according to your organisation's needs and employees can then manage their calls easily and effectively, maximising individual productivity. The option to add on Cirrus virtual contact centre functionality and Akixi advanced call management and reporting, enable an end-to-end fully bundled unified communications and contact centre solution, which will enable agents and staff to work at 100% efficiency from anywhere at any time.

What does OnlineUC Gamma deliver?

- A truly converged fixed and mobile feature set
- Fully bundled omni-channel virtual contact centre
- Advanced virtual contact centre call management, analytics and reporting
- Utilise OnlineUC Gamma system features on your mobile
- Use the native dialer to make calls
- One number across all devices
- Present your landline number from your mobile
- Record all business calls, even when mobile
- One voicemail system for all your calls - pick up and respond to messages from any location
- Call reporting for all calls made, received or missed across all devices
- Single web portal – to manage both OnlineUC Gamma and mobile devices

- Premium handsets plus desktop and mobile clients for high standards of phone interoperability
- Easy-to-use web interface providing feature control and valuable user information
- We can easily and quickly transfer existing phone numbers onto the OnlineUC Gamma platform on our own reliable and secure IP network
- OnlineUC Gamma powered by Broadsoft's call controller platform supports millions of business users worldwide and sits at the heart of our solution providing a broad feature set and a rich user experience in unified communications



CORPORATE SERVICES

Why Daisy OnlineUC Gamma?



Features you can easily control

OnlineUC Gamma puts you in complete control of your phone system and comes with an extensive range of call handling and management features, all operated through an easy-to-use web interface.



One number anywhere

OnlineUC Gamma integrates your fixed and mobile capabilities so that you never miss a call. Callers need only dial one number to reach your desk phone and mobile phone simultaneously; ongoing calls can be moved seamlessly from one device to another without hanging up and a single voicemail box can be accessed from any device.



On-demand service with no hidden costs

As OnlineUC Gamma is hosted on your behalf, you only pay for what you need on a simple per-seat basis. As you're not buying a PBX, there's no major hardware investment and no financing costs to consider.



Lower call costs

OnlineUC Gamma offers all the cost benefits of IP telephony including free site-to-site calls and cheaper call rates. If you use OnlineUC Gamma together with our mobile services you benefit from free calls between your fixed and mobile devices.



Enables flexible working

OnlineUC Gamma helps businesses become more efficient by enabling flexible work environments through hot-desking, home working and extending the service to mobile devices.



Number choice

You have total flexibility with the numbers you want to use. You can keep your existing numbers or get new numbers. Extend your business reach and use any local area number no matter where you are located. Have a London number in Leeds!



A business continuity solution

Unexpected events such as snow, floods, strikes or utility roadworks won't disrupt your business. Because OnlineUC Gamma sits in the cloud, the service provides business continuity features that allow your organisation to carry on making and taking calls, whatever the circumstances.

Delivery benefits / Why Daisy?

- **Dedicated support desk** – with options for 24/7 or 8am-6pm support
- **More than 300 voice and data field and maintenance engineers**
- **Really simply cost control** – access to our free online account management portal, Daisy MyAccount
- **Experienced in public sector deployments** and we are registered on many PSN frameworks as preferred suppliers
- **Complementary service offerings**, such as Connectivity, Mobility, WiFi and Security

Have you thought about...



We can also help with fast, reliable and cost-effective connectivity, with a variety of connectivity options ranging from great value business broadband to dedicated internet access and managed WAN solutions - all with embedded DDoS protection as standard.



We have the most competitive commercials for mobile solutions in the marketplace today for devices, smartphones and accessories with flexible payment methods that suit you, and mobile device management (MDM) solutions to protect your business data across your mobile fleet.

To find out more about **OnlineUC Gamma** speak to one of our specialists today:

 **0344 863 3000**

we are **daisy.**
dcs.tech