



- **A future-proof voice solution** replaces **end-of-life landline services**.

In 2025, the legacy public switched telephone network (PSTN) will be switched off. To keep your phone number working, you must move to a new network, where voice calls are delivered using the same infrastructure as data using VoIP (Voice over Internet Protocol) technology.

Overview

PhoneLine+ is the first product to market created specifically to replace expiring traditional landline services. It's a simple cloud-based single-user, competitively priced solution using VoIP to deliver calls over the broadband network.

With PhoneLine+, you keep your existing number and use VoIP technology to deliver voice calls over fibre-based connectivity such as Single order Generic Ethernet Access (SoGEA) and Fibre to the Premises (FTTP), which will replace existing analogue lines and broadband services. Daisy can supply a single-user voice overlay to your (SoGEA) service.

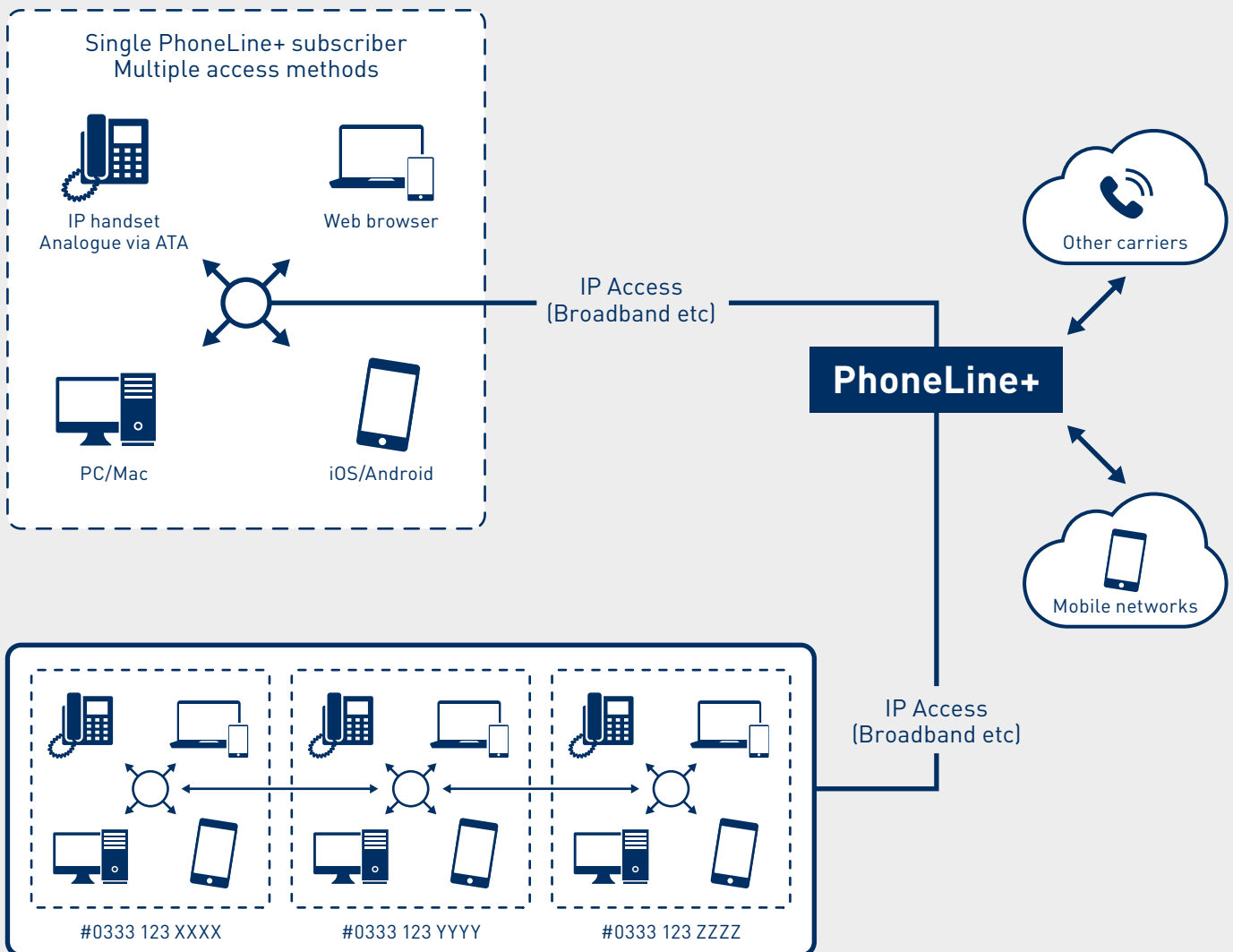
PhoneLine+ can be accessed via computer, laptop, tablet, mobile phones and IP handsets, or we can provide an adaptor for your current phone, so there is no need to invest in new equipment.

What does PhoneLine+ deliver?

PhoneLine+ addresses the main concerns that customers have with the PSTN switch off and moving to IP based telephony while delivering additional benefits not currently available:

- You can port your existing phone number and use your current analogue phone which connects via an ATA (Analog Telephone Adapter) to the IP network
- Port existing 01/02 geographic numbers to PhoneLine+ and business fronted 03 non-geographic inbound numbers
- Instantly change and manage your call handling preferences
- All the key features expected of a traditional telephone line are supported, including voicemail, call divert, and call hold, but PhoneLine+ provides extra features that make managing calls easier
- Works from anywhere via any device (desktop, laptop, phone) and is IOS/Android compatible
- Stores and synchronises contacts from your mobile phone
- Facilitates variable cost management through 'free minutes' packages at no additional cost
- PhoneLine+ software is ISO compliant
- The user interface is designed to be intuitive and familiar in its choice of icons, and the main functions are on the front page








How does it work?






Why Daisy for PhoneLine+?

- Daisy has more than 30 years' experience in the telecommunications market and has been working closely with Openreach and other partners around the PSTN retirement and closure
- Our experts can help discuss your requirements and ensure that you get a solution that's the best possible fit for your organisation
- We can wrap this solution together with our other products and services, for greater benefits and to ensure a smooth transition to future proof technologies
- We offer a dedicated support desk with options for 24/7 or 8am-6pm support
- We are registered on many PSN frameworks as preferred suppliers

Benefits of PhoneLine+

-  **Save time and work smarter** – take and manage calls from your device of choice
-  **Improve your customer experience** – easily set your out of hours
-  **Cloud portal administration** – add, remove and manage privacy settings, email notifications of all missed calls or voicemails and more
-  **Cost management** – 'free minutes' packages at no additional cost
-  **Information at your fingertips** – manage your contacts and check call details with built-in reporting
-  **Number portability** – Take your existing number with you
-  **ISO27001 certified** – helping to keep your data safe and minimise risk

Have you thought about...?

-  **Connectivity**
We can also help you with cost effective, manageable and flexible connectivity. Our SOGEA and FTTP options deliver quality of service over the core network so that applications and data can be prioritised according to importance.
-  **Mobile**
We have the most competitive commercials for mobile solutions in the marketplace for devices, smartphones and accessories with flexible payment methods that suit you, and mobile device management (MDM) solutions.
-  **UC&C**
Offering multiple collaboration solutions such as Teams and Gamma-based solutions, such as SIP and OnlineUC, which can be sold alongside PhoneLine+ as part of a customer-led migration of all WLR PSTN assets e.g. ISDN30, ISDN2, Multi-lines.

To find out more about **PhoneLine+**, speak to one of our sales specialists today:

 **0344 863 3000**  **enquiry.dcs@dcs.tech**